



COVID-19 Facility Visitation Policy

Requirements for All Visitors

Restrictions and Limitations for Resident Visitations

This policy outlines resident visitation by family members, friends, guests and other third parties as well as other individuals who enter the community for other approved reasons. Policies for employees are maintained separately. These policies follow and are consistent with guidance provided by the CDC, Arizona Department of Health Services, CMS, local health departments and other established Haven Health policy.

1. All visitors and third parties are required to comply with the following requirements for any type of visitation:
 - Visitors will be subject to a mandatory health screening;
 - Visitors will be subject to attestation or confirmation forms;
 - Visitors may be required to present negative COVID-19 test results based upon the community infection rate and internal vaccination rates for the type of visit outlined below;
 - Visitors will bring with them and wear a clean mask or approved face covering at all times. Bandanas or any other cloth covering that is tied on top, and or hanging loose around the bottom of face does not qualify as face covering;
 - Visitors must use hand sanitizer upon arrival;
 - Visitors will physically distance from residents and others during the visit unless the resident being visited has been fully vaccinated and chooses to forgo physical distancing;
 - Visitors will follow all infection control policies and procedures as established and as instructed by a Haven Health team member;
 - Visitors will be permitted to enter only the designated areas for their visit as instructed by a Haven Health team member;

2. Some circumstances and conditions may limit, restrict and or modify the availability of resident visitations based on changing circumstances and conditions of COVID-19 within the location as well as the community, availability of staff members, availability of personal protective equipment and other necessary company resources in order to effectuate a safe visitation. Some restrictions are in place as a result of regulatory requirements by government agencies in connection with company policy including the items mentioned above as well as the following:
 - Resident visitors may exchange items during the visit that have been previously approved by the facility prior to the visit with the resident;
 - Resident visitors are to remain in the designated area for the visit as instructed by a Haven Health team member.

The following conditions will temporarily limit or restrict resident visitations:

- COVID-19 positive residents present in the facility as result of an outbreak and COVID-19 outbreak testing is currently being conducted in the facility. Positive residents upon admission are not included in this restriction;



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<p>Documentation of All Visitors</p>	<ul style="list-style-type: none">• If the current county positivity rate exceeds 10 percent and is categorized as “red” and the facility’s current resident vaccination rate is less than 70 percent, visitation outside of compassion visits is temporarily restricted. If the current county positivity rate exceeds 10 percent and is categorized as “red” and the facility’s current resident vaccination is 70 percent or higher, visitors may continue to visit as long as they present a negative COVID-19 test conducted within 48 hours of the visit. County positivity rates and tier designations are released weekly with their respective effective dates.• Resident visitor fails the screening process and or cannot provide appropriate documentation for their visitation type as outlined in this policy;• Resident visitor does not have an appropriate face mask. <p>3. Visitors to the facility complete the screening process and present any required documentation for review as part of the screening process. Visitors complete any applicable attestation or acknowledgment forms. Using these forms, the facility screener updates the visitor log and then notates any required negative COVID-19 test result of vaccination information in the designated tracking binder. If the facility has implemented the electronic visitation system, the screening forms, documents and attestations are completed electronically either before the visit or at the on-site kiosk.</p>
<p>Specific Requirements for Visitation Types</p>	<p>4. There are several types of visitor designations that have additional or different requirements. These designations include General Visitors, Compassionate Visitors, non-employee healthcare workers, emergency, regulatory and investigative visitors and students and clinical rotation visitors. The following section outlines different or additional requirements for these visitors.</p>
<p>General Visitors (Includes Visitors Formerly Called Designated Essential Visitors)</p>	<p>5. The following specific guidelines apply to General Visitors in addition to those previously outlined:</p> <ul style="list-style-type: none">• General Visitors are permitted to visit during normal visiting hours. Should county positivity rates and vaccination status temporarily required a negative COVID-19 test to visit, the facility will be notified by management in order to notify resident visitors of the requirement. Should a location require or request that General Visitors schedule visitation times in advance, General Visitors may schedule times through the web portal for visitation.• The facility reserves the right to modify visitation times and availability as operational needs require.
<p>Compassion Visitors (End of Life)</p>	<p>6. The following specific guidelines apply to Compassion Visitors who are visiting a resident experiencing a serious health decline or end-of-life situation:</p> <ul style="list-style-type: none">• Compassion Visitors are not required to present a negative COVID-19 test, are not affected by county positivity rates, outbreak testing or other temporary restrictions placed on other visitation groups. However, Compassion Visitors must still be screened, complete any required attestations either on paper or in the electronic kiosk and pass the screening form. Compassion Visitors who fail the health screening are restricted from visitation. Cleared Compassion Visitors may visit a resident in the resident room even if the resident is on isolation for any reason inasmuch as the Compassion Visitors comply with all infection control guidelines including but not limited to wearing appropriate personal protective equipment.



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Non-Employee Healthcare Workers

7. The following guidelines apply to non-employee healthcare workers in addition to those previously outlined:
- Non-Employee Healthcare Workers are required to bring with them and wear all appropriate personal protective equipment needed for the nature of their visit.
 - For the purposes of this policy, contracted non-employee healthcare workers include consultants, contractors, volunteers, caregivers, clergy, beauticians, individuals in facility-sponsored education programs and therapy dog providers.
 - Contracted non-employee healthcare workers who are compensated or contracted by the facility are required to have COVID-19 testing on the same schedule as the facility’s employees in accordance with the frequency and policies for employee testing unless the contracted non-employee is fully vaccinated—then contracted non-employees do not participate in frequency testing. Contracted non-employees would be required to participate in testing regardless of vaccination status during outbreak testing.
 - Contracted non-employee healthcare workers who are compensated, contracted or requested by the resident and or resident’s responsible party / representative are required to follow the COVID-19 testing requirement for General Visitors established in this policy.

Emergency, Regulatory and Investigative Visitors

8. The following guidelines apply to Emergency, Regulatory and Investigative visitors in addition to those previously outlined:
- Regulatory and Investigative visitors are required to bring, wear and manage all appropriate personal protective equipment throughout the duration of their visit, including following all infection control policies and procedures if such visits include the visitation of multiple resident rooms or areas of the facility.
 - Regulatory and Investigative visitors are not required to present a COVID-19 test, but remain subject to the standard screening conducted for all visitors as explained previously.

Student and Clinical Rotation Visitors

9. The following guidelines apply to non-employee Student and Clinical Rotation visitors in addition to those previously outlined:
- Student and Clinical Rotation Visitors are required to provide their own negative COVID-19 test results on the same frequency as currently in place for the facility’s employees. Fully vaccinated students are not required to participate in frequency testing unless testing is required as part of outbreak testing and then all students would need to present testing results on the same frequency as outbreak testing. It is the responsibility of the school / clinical program to enforce compliance with all Haven Health policies and procedures including but not limited to infection control. Student and Clinical Rotation Visitors are subject to the health screening as explained previously as well as all other standard requirements established by existing policy.
 - The facility reserves the right to immediately discontinue any and all student and clinical rotation programs for any or for no reason.



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<p>Directing Visitors to Designated Visiting Area</p>	<p>10. After a visitor is cleared to proceed, the visitor is directed to the designated place where the resident visitation will occur. General Visitors may be directed to the resident room or to a designated visitation room either inside or outside of the facility depending on what current circumstances permit. Resident room visitation is possible when select conditions are met which include but are not limited to consent from resident roommate, if applicable, health status of roommate and or safety concerns or limitations in order to properly physically distance or maintain other infection control policies in a resident room. Otherwise, these visitations may occur in another designated visitation area.</p> <p>All other visitor group types are directed to the areas appropriate for the nature of their visit.</p>
<p>Special Considerations For Fully Vaccinated Residents and Visitors</p>	<p>11. When both the resident and visitor are fully vaccinated (at least 14 days since the completion of their Covid-19 vaccination series) then the parties may choose to have close contact including touch and may choose not to wear masks while in a room alone. Masks are to be worn if anyone else including a healthcare professional or another resident enters the room. Masks and physical distancing is still required at other times and areas of the facility. If either a resident or visitor are not fully vaccinated then they must follow the visitation guidelines with PPE use and physical distancing.</p>
<p>Disinfection Process Following In-Room and Designated Visitation Area Visits</p>	<p>12. Following in-room or other designated visitation area visit with a resident and guest, the facility refers to and follows the infection control and disinfection policies for sanitizing and cleaning the visitation area. After the area is cleaned for a new visiting session the staff member will ensure that the rest of the rest of the team is notified to ensure timely visit schedules.</p>
<p>General Visitor Check Out</p>	<p>13. When a General Visitor has completed a visit, every effort should be made to have them check out at the screening area where they entered if the electronic kiosk is in use. The electronic visitation system will note the exit of the visitor from the location. If the visitor scheduled a visit in advance either voluntarily or because the location require(s) scheduling, the system will automatically check out a visitor one hour after the expected check out time in the system. These check out times can be adjusted by those designated at the location with visitation system access. Additional instructions regarding the electronic visitation and screening system is provided separately.</p>